

## GENERAL CONDITIONS

1. The general conditions apply to the passenger service Taxi Stefaan provides for his customers.

2. All our invoices are payable in cash, unless otherwise agreed upon in writing. In case of non-payment on the expiry date an annual default interest of 10% is due by right and without a necessary notice of default. If the invoice should not be settled on the expiry date a conventional and irreducible compensation of 10 % on the total price, with a minimum of 100€ and a maximum of 10.000€ will be payable by right and without a necessary notice of default. In case of a partial payment the full compensation remains payable.

3. Taxi Stefaan emphasizes its professional approach in making great efforts to bring goods or persons to the destination in due time. Our company shall however by no means take any responsibility for the delivery of goods or persons at the destination behind schedule, irrespective of the kind of possibly caused damage. Our liability shall be restricted in all cases to the maximal amount of our invoice, irrespective of the amount of directly provable damage. Indemnity is not applicable in case of indirect damage.

4. Indemnity could be considered provided that all complaints regarding the invoice or our services are sent by registered mail within 7 days starting from the date of the invoice.

5. If the transport, the passenger service or the order is refused or if the agreement cannot be carried out due to the customer's fault, an indemnification of 80% on the total amount of the order is payable, annulment costs of 30% will be charged for the annulment of maximally 24 hours before the start of the order, whereas 50% will be charged within 24 hours before the start of the assignment. The customer is authorized to receive a similar compensation if we eliminate the agreement or if it cannot be carried out due to our fault.

6. We cannot be held liable at all on account of anyone for any damage due to unforeseeable circumstances.

7. Derogations to these conditions are only binding for us if they have been confirmed by us in writing.

8. The personal details mentioned on our documents are destined for internal use and promotional actions by our company. You may have access to them and change them possibly based on the act of the 8th of December 1992 (Data Protection Act).

9. The Belgian law is applicable to this agreement. Only the courts of the judicial district of Bruges are competent in dealing with possible conflicts.

10. Any toll shall always be paid additionally by the customer, unless mentioned differently in the price offer.